

Corporate Services

Quick Reference Guide - Transfer Center

Bangor
Savings Bank

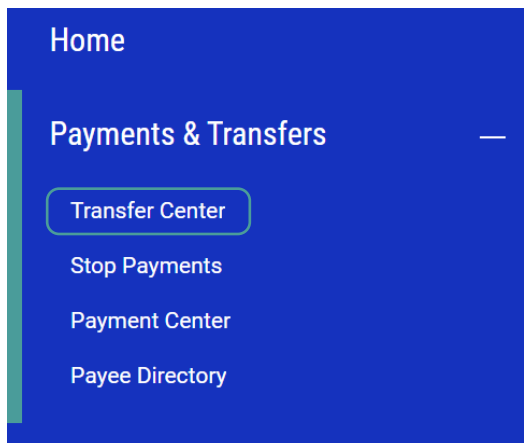
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The Transfer Center workspace provides all the tools you need to initiate, view and manage account transfers. In the Transfer Center, you can:

- Initiate one-time transfers; view, delete or modify scheduled transfers
- Set up recurring transfer instruction; view or delete recurring transfer series
- Create reusable transfer templates; view, delete or modify templates
- Import transfers from a file; view, create, modify or delete import maps

To access the Transfer Center workspace, open the left navigation menu, click to expand the Payments & Transfers menu, then select the Transfer Center link.



TRANSFERS TAB

The Transfers tab displays all completed, in progress and future transfers that you have permissions to view, modify, and/or delete. The Entry Method column indicates the nature of each transfer: whether it was created individually (either as freeform or by using a template), or whether it is one of a series created by a recurring transfer instruction.

TRANSFERS RECURREN INSTRUCTIONS TRANSFER TEMPLATES

⊕ Initiate Transfer(s)

ALL TRANSFERS ▾

🔄 As of 06/17/2024 12:08 PM 🔍 ☰ | 🖨 ↓ 🔒

<input type="checkbox"/>	ALL	ACTIONS	STATUS	ENTRY METHOD	FROM ACCOUNT	FROM ACCOUNT NAME	TO ACCOUNT
<input type="checkbox"/>		⋮	Successful	Freeform		MARKET RATE ACCOU...	
<input type="checkbox"/>		⋮	Successful	Freeform		OPERATING ACCOUNT	
<input type="checkbox"/>		⋮	Successful	Freeform		MARKET RATE ACCOU...	
<input type="checkbox"/>		⋮	Successful	Freeform		OPERATING ACCOUNT	

As with other tabs and widgets, you can control and personalize the list view:

- Choose which columns are displayed or hidden, change the column order
- Filter the data, choose a column for the data sort order
- Save a useful combination of column and data settings for later reuse
- Print the list content or export it to a CSV file

View and Manage Transfers

Click on the **...** in the Action column to get a pop-up menu of available actions for any entry on the list.

- **View:** Displays the transfer details as read-only text.
- **Modify:** Displays the transfer details with input fields so you can change some of the info. The input fields are exactly the same as those you use when initiating a transfer. NOTE: Modify is available only for transfers with status Scheduled (i.e., not for transfers that already have been executed or deleted).
- **Delete:** Deletes the transfer. NOTE: Delete is available only for transfers with status Scheduled (i.e., not for transfers that already have been executed or deleted).

Initiate Transfers

To initiate a transfer, click the Initiate **Transfer(s)** link:

[TRANSFERS](#) [RECURRING INSTRUCTIONS](#) [TRANSFER TEMPLATES](#)

[+ Initiate Transfer\(s\)](#)


[ALL TRANSFERS](#) **▼**


When you click the link, it expands to show all of the fields that define an account transfer.

NOTE: All fields are required unless explicitly labeled Optional.

[< Initiate Transfer](#)

\$0.00
(1) TRANSFER



FROM ACCOUNT	TO ACCOUNT	TRANSFER DATE	AMOUNT
Select ▼	Select ▼	06/17/2024 	\$ <input type="text"/>
MEMO <small>Optional</small>	<input type="checkbox"/> ADD RECURRING INSTRUCTION		
<input type="text"/>			
<small>0/80</small>			

\$0.00 (1) Transfer

Save as a Template

To initiate a single one-time transfer

Fill out all required fields (plus the optional Memo field, if relevant), then click Submit. The on screen confirmation will show that your transfer was sent to the financial institution for processing.

HINT: If this is a transfer that you're likely to repeat, click the Save as a Template checkbox, and enter a good descriptive name in the input field. Later you can initiate a similar transfer from the Transfer Templates tab by using this template.

APPROVALS

If your company requires approval for account transfers the on screen confirmation will indicate the approval requirement.

Your transfer will remain in a Requires Approval status until another user approves it.

To initiate multiple one-time transfers

Set the number control by using the + and - buttons, then click the Additional Transfer button; for each additional transfer, the system will add a panel with a new set of input fields. (If you find you don't need an additional transfer panel, you can leave the fields blank or you can click the X at its top right-hand corner to delete it from the screen).

Fill out all required fields (plus the optional Memo field, if relevant) for each transfer, then click Submit.

APPROVALS

As described earlier for a single one-time transfer, if your financial institution requires approval then the on screen confirmation will say so and your transfers will remain in a Requires Approval status until another user approves them.

To add a new recurring transfer series

Click the Add Recurring Instruction checkbox:

[← Initiate Transfer](#)

\$0.00
(1) TRANSFER



FROM ACCOUNT Select	TO ACCOUNT Select	TRANSFER DATE 06/17/2024	AMOUNT \$
MEMO Optional 0/80	<input type="checkbox"/> ADD RECURRING INSTRUCTION		

- 1 + ADDITIONAL TRANSFER

\$0.00 (1) Transfer


SUBMIT


CANCEL


Save as a Template

The system will display the **Recurring Instruction** panel:


NAME

NEXT TRANSFER DATE
 
Please select date at least one business day after initial Transfer Date

REPEAT
 

EVERY
 

WEEK(S)
 S M T W TH F S

ENDS
 Never
 End by selected date
 

Fill out all of the fields, then click Submit. Give each recurring series a good descriptive name, for ease of management later.

NOTE: You can set up only one recurring transfer at a time.

IMPORTANT!

If you set up a recurring transfer from the Transfers tab, you will get an immediate transfer plus the scheduled recurring ones.

If you want to set up a recurring transfer series without an immediate transfer to start, use the Recurring Transfers tab.

APPROVALS

If your company requires approval then the on screen confirmation will say so and your transfers will remain in a Requires Approval status until another user approves them.

NOTE: Each transfer in a recurring transfer series requires its own explicit approval. That is, an approver can't give a "blanket" approval for the series as a single entity.

Approval Process

If you have Transfer Approval permissions, you will be notified on the Home workspace that there are transfers for you to approve.

Home

MESSAGE OF THE DAY



Contact Us: Please contact via email at CorporateServicesSupport@bangor.com or by calling [More](#)

ACTION ITEMS

Clicking to view, will take you to the Transfer Center and you will have a Requires My Approval list view in the Transfers tab to approve or reject one-time or recurring transfers.

[TRANSFERS](#) [RECURRING INSTRUCTIONS](#) [TRANSFER TEMPLATES](#)

[+ Initiate Transfer\(s\)](#)

ALL TRANSFERS ▼

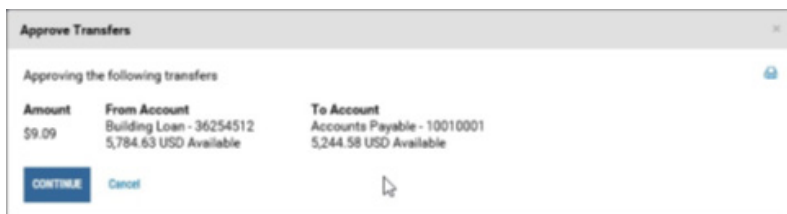
[As of 06/17/2024 12:25 PM](#) [Filter](#) [List](#) | [Print](#) [Download](#) [Lock](#)

All Transfers Default		STATUS	ENTRY METHOD	FROM ACCOUNT	FROM ACCOUNT NAME	TO ACCOUNT
<input type="checkbox"/>	...	Successful	Freeform	2500007726	MARKET RATE ACCOU...	2010068151
<input type="checkbox"/>	...	Successful	Freeform	2010068151	OPERATING ACCOUNT	2010068155
<input type="checkbox"/>	...	Successful	Freeform	2500007726	MARKET RATE ACCOU...	2010068151

Select to view the Requires My Approval list view to see all of the transfers that you are able to Approve, Delete, or Reject.

Approve a Single Transfer

To approve a single transfer, click the ... in its Action column and click Approve. The system will display a dialog box with details:



Click Continue to complete the approval; the display will update so that the approved transfer is no longer displayed in the filtered list (because it's no longer in Requires My Approval status). An on screen confirmation shows that the transfer was approved, and you can click the > button to see the transfer details.

Approve Multiple Transfers

To "bulk-approve" several transfers at once, click each transfer's checkbox and then click the Approve button at the bottom of the list. The system will display a dialog box with the details for all of the selected transfers; click Continue to complete the approval process.

The on screen confirmation display is similar to those described earlier for a single transfer, just adapted for multiple transfers.

Reject Single or Multiple Transfers

The process for rejecting transfers is identical to that for approving them, just select Reject as the action for a single transfer or click the Reject Button to "bulk-reject" several transfers at once.

RECURRING TRANSFERS TAB

The Recurring Transfers tab list contains all recurring transfer instructions that you have permissions to view, modify and/or delete. Unlike the Transfers tab, this list does NOT show individual transfers.

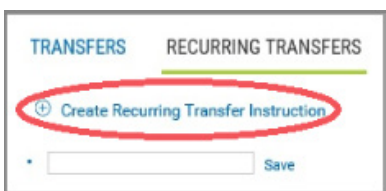
NAME	FROM ACCOUNT	TO ACCOUNT	AMOUNT	NEXT DATE	SCHEDULE
Test1	10010001	8794667	1.00	Invalid date	Monthly on the 15th of every month from 08/06/2020 and cancelled
People	12012010	2029502	0.84	Invalid date	Weekly every week on Friday from 07/10/2020 and cancelled
Nevada	36294512	10010001	2.02	Invalid date	Weekly every week on Thursday from 07/14/2020 and cancelled
Monthly Draw	10010001	36294512	0.03	Invalid date	Monthly on the 1st of every month from 07/11/2020 and cancelled
John	10010001	2029502	0.99	Invalid date	Weekly every week on Friday from 06/26/2020 and cancelled
Instruction 1308	36294512	10010001	0.03	Invalid date	Monthly on the 15th of every month from 08/06/2020 and cancelled
Instruction 1307	5886	10010001	0.08	Invalid date	Weekly every week on Friday from 06/26/2020 and cancelled
Instruction 1301	10010001	10010001	476.97	Invalid date	Monthly on the 2nd Tuesday of every other month from 04/24/2020 and cancelled
Instruction 1300	10010001	001000000	87.77	Invalid date	Monthly on the 1st of every other month from 04/14/2020 and cancelled
Instruction 1298	10010001	12012010	0.25	Invalid date	Monthly on the 28th and 29th of every 3rd month from

As with other tabs and widgets, you can control and personalize the list view:

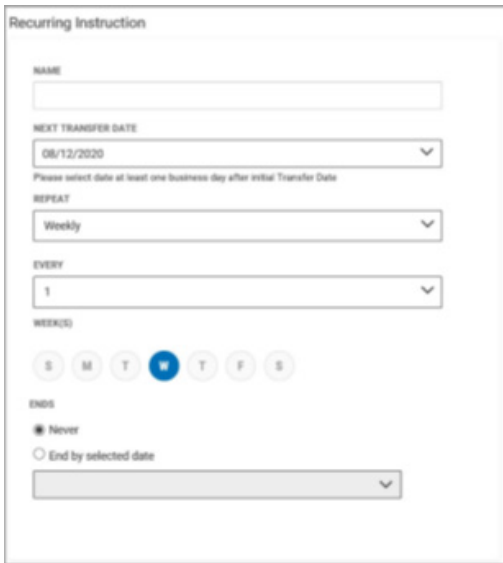
- Choose which columns are displayed or hidden, change the column order
- Filter the data, choose a column for the data sort order
- Save a useful combination of column and data settings for later reuse
- Print the list content or export it to a CSV file

Add a recurring transfer series

Click the Add Recurring Instruction checkbox:



The system will display the Recurring Instruction panel:



The image shows a 'Recurring Instruction' form with the following fields and options:

- NAME:** A text input field.
- NEXT TRANSFER DATE:** A dropdown menu showing '08/12/2020'. Below it is a note: 'Please select date at least one business day after initial Transfer Date'.
- REPEAT:** A dropdown menu showing 'Weekly'.
- EVERY:** A dropdown menu showing '1'.
- WEEK(D):** A row of seven circular buttons representing days of the week: S, M, T, W, T, F, S. The 'W' button is highlighted in blue.
- ENDS:** Two radio button options: 'Never' (selected) and 'End by selected date'.
- End by selected date:** A dropdown menu below the 'End by selected date' radio button.

Fill out all of the fields, then click Submit. **NOTE:** You can set up only one recurring transfer at a time.

IMPORTANT!

If you set up a recurring transfer from the Recurring Transfers tab, you will get only the scheduled recurring ones – you will not get an immediate transfer to start the series right away.

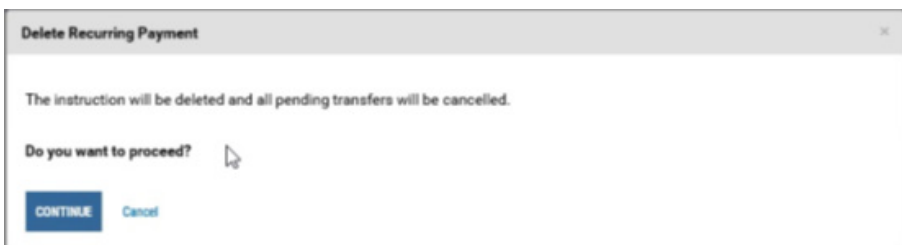
If you want to set up a recurring transfer plus an immediate transfer all in one action, use the Transfers tab.

Approval Process - Recurring

There is no approval process for setting up a recurring transfer instruction – if your company requires transfer approvals, each transfer in the series will need its own explicit approval. See the Transfers Tab Approval Process section for details.

Delete a Recurring Transfer Series

To delete one recurring transfer instruction, click the ... in its Action column and click Delete. The system will display a dialog box with details:



The image shows a dialog box titled 'Delete Recurring Payment' with the following content:

- A message: 'The instruction will be deleted and all pending transfers will be cancelled.'
- A question: 'Do you want to proceed?' with a mouse cursor pointing to it.
- Two buttons: 'CONTINUE' (highlighted in blue) and 'Cancel'.

Click Continue to complete the deletion; the display will update and the deleted series will be gone. An on screen confirmation shows that the instruction was deleted successfully, and you can click the > button to see the details.

Delete Multiple Recurring Transfer Series

To “bulk-delete” several instructions at once, click each transfer’s checkbox and then click the Delete button at the bottom of the list. The system will display a dialog box with the details for all of the selected instruction; click Continue to complete the approval process.

The on screen confirmation is similar to those described earlier for a single recurring transfer instruction, just adapted for multiple instructions.

TRANSFER TEMPLATES TAB

Transfer Templates are pre-defined sets of transfer information that you can reuse.

The Transfer Templates list view shows all transfer templates that you have permissions to view, modify, delete and/or use to initiate a transfer. Any time you initiate a transfer on the Transfers tab, you can save its information in a template; you also can create new transfer templates here.

☐	...	TEMPLATE NAME	FROM ACCOUNT NAME	FROM ACCOUNT NUMBER	TO ACCOUNT NAME	TO ACCOUNT NUMBER	AMOUNT	MEMO	CREATED BY
☐	...	WELL	Payroll Account	1011000	Building Loan	30234112	2,500.00		
☐	...	Just One	Test Acc	123456789	Savings account	2323232	0	Andrew	
☐	...	Headline	Accounts Payable	1011001	Office Expenses	1011002	20.00	PH	Andrew
☐	...	Mobile Inv	Accounts Payable	1011001	Building Loan	30234112	0.00	Mobile Inv	Wen
☐	...	Phone Test	Payroll Account	1011000	Office Expenses	1011002	0		
☐	...	Phone Sub	Accounts Payable	1011001	Test Acc	123456789	89.00	Phone Sub	
☐	...	Purchase	Accounts Payable	1011001	Office Expenses	1011002	0.00		Andrew
☐	...	WELL	Savings account	2323232	Equipment LLC	888	45.54		Jaylin
☐	...	Team Payroll	Payroll Account	1011000	Office Expenses	1011002	50.00		
☐	...	Team Payroll 2	Payroll Account	1011000	Office Expenses	1011002	50.00		

As with other tabs and widgets, you can control and personalize the list view:

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- Filter the data, choose a column for the data sort order
- Save a useful combination of column and data settings for later reuse
- Print the list content or export it to a CSV file

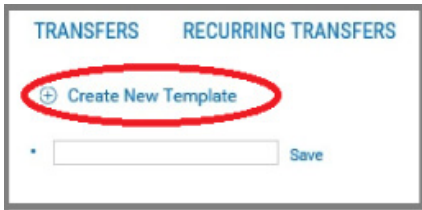
View, Manage and Use Templates

Click the ... in the Action column to get a pop-up menu of available actions for any entry on the list.

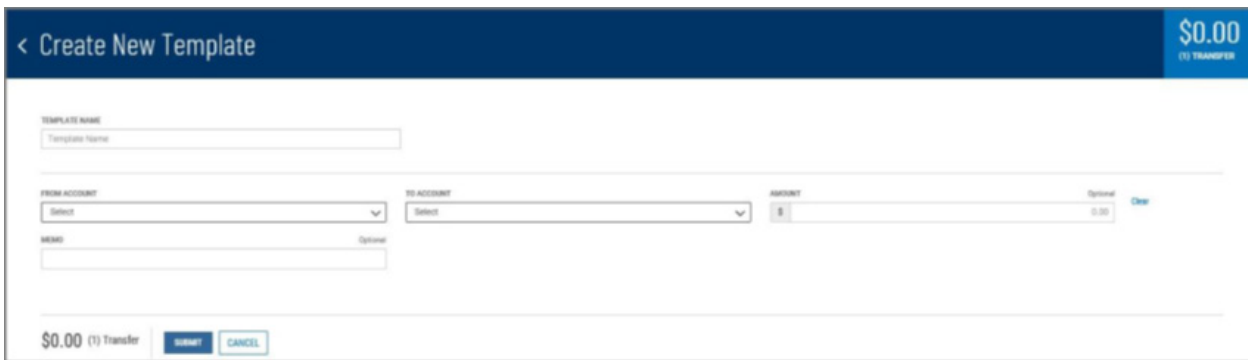
- **View:** Displays the template details as read-only text.
- **Modify:** Displays the template details with input fields so you can change some of the info. The input fields are exactly the same as those you use when creating a template.
- **Delete:** Deletes the template.
- **Initiate:** Transfer Initiates a transfer using the template. The system displays a panel very similar to the one for initiating a transfer from the Transfers tab; you can modify the Date, Amount and Memo fields but the From Account and To Account fields are locked.

Create A New Template

Click on the Create New Template link:



The system will display the Create New Template panel:

A screenshot of the 'Create New Template' form. The form has a dark blue header with a back arrow and the text '< Create New Template'. In the top right corner of the header, it says '\$0.00 (1) TRANSFER'. The form contains several fields: 'TEMPLATE NAME' with a text input field; 'FROM ACCOUNT' and 'TO ACCOUNT' with dropdown menus; 'AMOUNT' with a text input field and a 'Clear' button; and 'MEMO' with a text input field. At the bottom left, it shows '\$0.00 (1) Transfer' and two buttons: 'SUBMIT' and 'CANCEL'.

Fill out the From Account and To Account, and give the template a good descriptive name. Note that the Amount and Memo fields are optional here; you can fill them with default values or leave them blank in the template. Either way, you will be able to modify them when you use the template to initiate a transfer.

Import Manager Tab

Premier can import transfer definitions from external files. This is useful if you have third-party software that generates files of transfer instructions; you just have to define a map so the system knows how to locate the required data elements in your file.

IMPORTANT!

Imported transfers can be current-dated or future-dated, but all of the transfers in an import file must have the same processing date. If you want to import a set of transfers with different dates, break them up into separate files, each containing transfers with the same processing date.

Treasury Online treats import files as a block:

- A file import either succeeds and all transfers are imported, or it fails and no transfers are imported – even if only one of the transfer records resulted in an error.
- If your company requires approval for imports, you just have to get one approval for the file – you don't need a separate approval for each imported transfer.

Import a Transfer File

In order to import a file, you must have a map that defines its layout. If you don't already have a map set up for the file you wish to import, see the manage Import Maps and Create a Map sections for instructions.

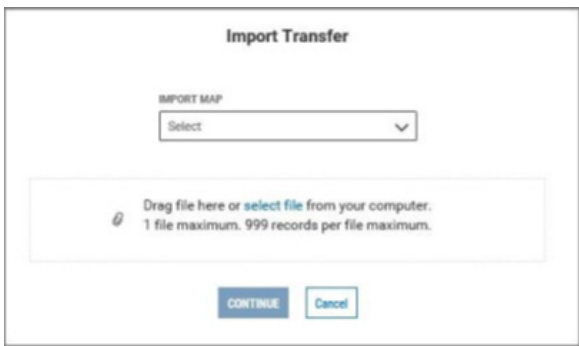


The screenshot shows the 'IMPORT MANAGER' section of a web application. It features a navigation bar with 'TRANSFERS', 'RECURRING TRANSFERS', 'TRANSFER TEMPLATES', and 'IMPORT MANAGER'. Below the navigation bar, there are two links: 'Import Transfer' and 'Add/Manage Import Maps'. A table displays the following data:

ACTIONS	FILE NAME	IMPORT DATE	MAP NAME	RECORDS IN FILE	STATUS	IMPORT ID	IMPORTED BY	APPROVED BY	APPROVED DATE	MAP TYPE
---	Transfer_Import_File.txt	06/17/2020	Acme Gold	5	Requires others appro...	24	Test User			Default

At the bottom left, it says 'VIEW 1 OF 1'. At the bottom right, there is a 'DISPLAY' button and a page navigation indicator '1 2 >'.

Click the Import Transfer link to start. The system will display the Import Transfer screen:



The 'Import Transfer' dialog box contains an 'IMPORT MAP' dropdown menu with 'Select' as the current selection. Below the dropdown is a text area with the instruction: 'Drag file here or select file from your computer. 1 file maximum. 999 records per file maximum.' At the bottom of the dialog are two buttons: 'CONTINUE' and 'Cancel'.

Select the appropriate map from the dropdown, and either click the “select file” link and locate the transfer file within the dialog box, or drag-and-drop the transfer file, then click Continue. You'll see an on screen confirmation like this:



Click the View Details of Import link to see a summary of what was imported. (If the import failed, the details will help you understand how to fix your file and try again). Your import will now display in the list with a status of Failed, Success or Requires Others Approval.

If the import was successful, there are several possible paths for what happens next:

Import status “Success”

- If the transfers are current-dated, they are processed right away.
- If the transfers are future-dated, they are held with all other future-dated transfers, and will be processed on the appropriate date.

In either case, you can see the imported transfers on the Transfers tab list.

Import status “Requires Others Approval”

If your company requires approval for imported transfers, the file will stay in this status until another user with approval permissions approves it.

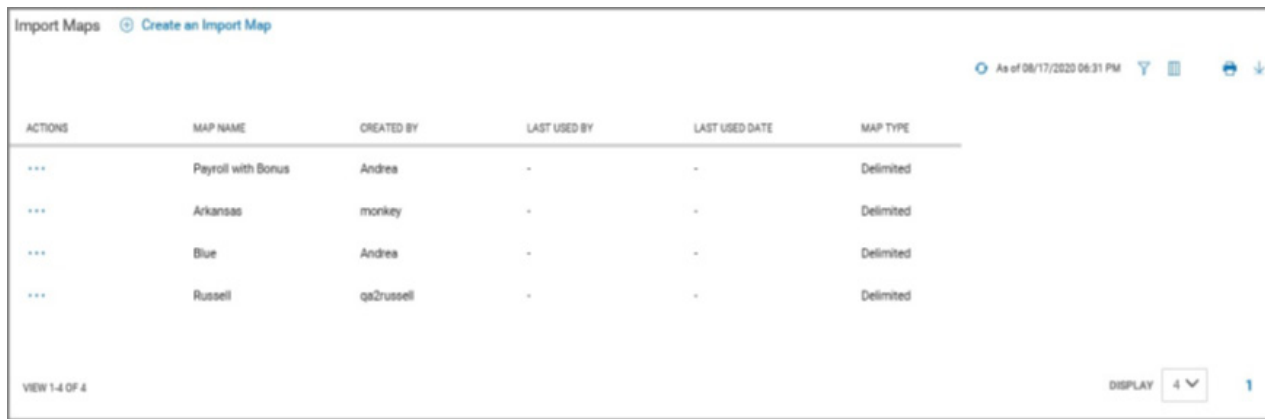
Approval Process

If you have approval permissions, navigate to the Import Manager tab and set the filter. Click the **•••** in the Action column to get a pop-up menu of available actions for any entry on the list.

- View Displays the import details as read-only text.
- Approve the imported transfers. They will be processed right away if current-dated, or held with all other future-dated transfers, and will be processed on the appropriate date.
- Delete the imported transfers.

MANAGE IMPORT MAPS

Click the Add/Manage Import Maps link. The system displays a list of import maps:



The screenshot shows a table titled "Import Maps" with a "Create an Import Map" link. The table has columns for Actions, Map Name, Created By, Last Used By, Last Used Date, and Map Type. There are four rows of data, all with "Delimited" map types. The interface includes a date filter "As of 08/17/2020 06:31 PM" and a "DISPLAY" dropdown menu showing "4" items.

ACTIONS	MAP NAME	CREATED BY	LAST USED BY	LAST USED DATE	MAP TYPE
•••	Payroll with Bonus	Andrea	-	-	Delimited
•••	Arkansas	monkey	-	-	Delimited
•••	Blue	Andrea	-	-	Delimited
•••	Russell	qs2russell	-	-	Delimited

Click the **•••** in the Action column to get a pop-up menu of available actions for any entry on the list.

- View Displays the map details as read-only text.
- Modify Displays the map details with input fields so you can change some of the info. The input fields are exactly the same as those you use when creating a map.
- Delete Deletes the map.

Create an Import Map

Click the Create an Import Map link. The system displays the Create Import Mapping screen:

The screenshot shows the 'Create Import Mapping' form. It has a title bar 'Create Import Mapping' and a sub-header 'Import File Info'. Below this are input fields for 'Map Name', 'Delimiter' (a dropdown menu), and a checkbox for 'Skip First Header Record'. A section titled 'Transfer Data Fields' contains six rows, each with a label and an input field: 'From Account Number (4)', 'To Account Number (4)', 'Amount (12)', 'Processing Date (8)', 'Transfer Date (8)', and 'Transfer Number (8)'. At the bottom, there are three buttons: 'Save', 'Cancel', and 'Clear'.

Every map is tailored to a specific type of file. The map tells DBIQ-P how to parse the file and find all of the required data elements so that the system can generate the appropriate account transfer transaction records. DBIQ-P assumes that there will be one transfer record per line.

Map Name: Give your new map a good descriptive name.

Delimiter: Select the appropriate delimiter (data field separator) from the dropdown. DBIQ-P is designed to work with all of the standard delimiter characters:

- Comma (,)
- Asterisk (*)
- Colon (:)
- Semicolon (;)
- Backslash (\)
- Forward Slash (/)
- Pipe (|)
- Tab (‘ ’)

Skip Header Record: Click the checkbox if the first record in your file has “column header” names rather than transfer data.

There are six transfer data fields, four of which are always required and two that are optional. Your map assigns each field a number to specify the location in which the fields appear in your file’s records. (You could think of it as the column number in a spreadsheet).

FIELD NAME	DESCRIPTION	REMARKS
From Account Number	Funding (debit) account	Click the Strip Zeros checkbox if your file pads account numbers with leading zeroes but they are not padded in Premier
To Account Number	Receiving (credit) account	Click the Strip Zeros checkbox if your file pads account numbers with leading zeroes but they are not padded in Premier
Amount	Dollar amount to be transferred	Click the Strip Zeros checkbox if your file pads amount fields with leading zeroes
Processing Date	Date on which the transfer is to be executed	Format is mmddyyyy
Additional Info	Typically the transfer memo, if applicable	Optional
Sequence Number	The order in which you want the transfers processed, if applicable	Optional; use only if there are dependencies between transfers (i.e., if one transfer will fail for Non-sufficient Funds, if it's processed before another related one)

Example

Suppose you had a file that looked like this:

```
From,To,Date,Amt,Memo,Sequence
0000100123,0000200348,09012020,2000.00,Capital account,1
0000200455,0000100892,09012020,766.53,Operating account,2
0000200348,0000300464,09012020,1200.00,Sep loan payment,3
```

You would set up a map that looked like this:

Create Import Mapping

Delimited File Map

MAP NAME

DELIMITER
 ▼

Skip First Header Record

FIELD NAME	FIELD POSITION	STRIP ZEROS
From Account Number (34)	<input type="text" value="1"/>	<input checked="" type="checkbox"/>
To Account Number (34)	<input type="text" value="2"/>	<input checked="" type="checkbox"/>
Amount (10)	<input type="text" value="4"/>	<input type="checkbox"/>
Processing Date (8)	<input type="text" value="3"/>	
Optional Additional Info (80)	<input type="text" value="5"/>	
Optional Sequence Number (3) <small>Sequence Number determines specific processing order</small>	<input type="text" value="6"/>	

Note these details:

- There's a header record that has to be skipped
- Leading zeroes will be stripped from the account numbers
- The date field precedes the amount field in the file, so the assigned field positions are 4 and 3, respectively